FICCI Healthcare Excellence Awards 2022 – Categories

Sr.	Award categories	Definitions	Eligible Participants	Number of winners
1	Excellence in Service	To recognize initiatives that have resulted in improving service delivery, thereby consistently meeting & managing patients expectations and to enhance their experience in a healthcare organization	Open to all hospitals and other healthcare service providers*	6 (Two winners each in private, public hospital and other healthcare provider)
2	Excellence in Patient Safety	To recognize initiatives taken in improving patient care and safety. The initiatives taken to prevent and reduce risks, errors and harm that occur to patients during provision of healthcare	Open to all hospitals and other healthcare service providers*	6 (Two winners each in private, public hospital and other healthcare provider)
3	Excellence in Home Healthcare	To recognize the initiatives taken by institutions and organizations to provide a wide range of healthcare services to patients in their home	Open to all Hospital, Tele-medicine institutions and other healthcare service providers*	Two winners
4	Excellence in Capacity Building	To recognize healthcare organizations which have invested in upskilling of their employees along with an improvement in facilities in line with the latest developments in the field whilst maintaining or reducing the costs involved	Open to all Hospitals, Medical Technology/Device companies and other Healthcare Service Provider*	Two winners
5	Excellence in Social Initiatives	To recognize social initiative that has resulted in the upliftment of healthcare status in India. The initiative should have had a wider impact on preventive/ therapeutic and outcome-based healthcare scenarios	Open to Corporates, Medical Technology/Device companies, other Healthcare Service Providers*, NGO's and Not-for-Profit Organisations	4 winners (Two winners from Corporates and Other Healthcare Service Providers* and two winners from NGOs)
6	Digital innovation in Healthcare	Any equipment, device or technology intended for medical purposes which aid healthcare providers in diagnosing and treating patients as well as organizational operations to result in better healthcare. The medical device/ technology must have been manufactured/ adopted for commercial use after all regulatory clearances	Medical Technology/Device companies and Healthcare research institutes, Healthcare Start-ups, Health insurance companies, Hospitals/ Mobile Software-Apps	4 winners (Two winners from Healthcare organization** implementing technology and two winners from medical device/ technology company/ healthcare research institute/ start-ups etc.)

*Diagnostic Centre, Primary Health Centre, Ambulatory Services, healthcare start-ups etc.

**Healthcare organization – Hospital, diagnostic lab, Health insurance companies etc.